



### How it works

The Show Line Items Association app allows users to view a list of line items within other objects associated with the deal. It works with Contacts, Companies and Tickets.



## Step 1

Enter a record page (it works with contacts, companies, and tickets), make sure to have at least one deal associated with that record.

If there is at least one deal associated with that record you will see a summary of the first 15 line items associated with the deal(s) in the Show Line Items Association's CRM Card.



Here is a list of associated line items

#### Step 2

# Only basic information about the line item(s) are provided in the CRM card.

To view all the line items information, click the "See details" button in the Show Line Items Association's CRM card.

Deal Name 1         Line Item Name         4225-776-5234         1         120 €         Monthly           Deal Name 1         Line Item Name         4225-776-5234         4         560 €         One-time           Deal Name 1         Line Item Name         4225-776-3234         3         340 €         One-time           Deal Name 1         Line Item Name         4225-776-3234         3         20 €         One-time           Deal Name 2         Line Item Name         4225-776-3234         1         120 €         One-time	DEAL	÷	LINE ITEM	÷	SKU ‡	QUANTITY 🌲	NET PRICE 🌲	FREQUENCY
Deal Name 1         Line Item Name         4225-776-3234         4         560 €         One-time           Deal Name 1         Line Item Name         4225-776-3234         3         340 €         One-time           Deal Name 2         Line Item Name         4225-776-3234         2         120 €         One-time           Deal Name 2         Line Item Name         4225-776-3234         2         120 €         One-time	Deal Name 1		Line Item Name		4225-776-3234	1	120 €	Monthly
Deal Name 1         Line Item Name         4225-776-3234         3         340 €         One-time           Deal Name 2         Line Item Name         4225-776-3234         2         120 €         One-time           Deal Name 3         Line Item Name         4225-776-3234         1         120 €         One-time	Deal Name 1		Line Item Name		4225-776-3234	4	560 €	One-time
Deal Name 2         Line Item Name         4225-776-3234         2         120 €         One-time           Deal Name 2         Line Item Name         4225-776-3234         1         120 €         Annuclika	Deal Name 1		Line Item Name		4225-776-3234	3	340 €	One-time
Page Marrie 2 Line Team Marrie 4/25 776 2024 1 120 6 Annually	Deal Name 2		Line Item Name		4225-776-3234	2	120 €	One-time
	Deal Name 2		Line Item Name		4225-776-3234	1	120 €	Annually
Deal Name 3         Line Item Name         4225-776-3234         1         10 €         One-time	Deal Name 3		Line Item Name		4225-776-3234	1	10 €	One-time
	SUMMARY							
SUMMARY								1 200



## **Troubleshooting**

1. If a record has no associated deals, the CRM card will report that there are no deals associated.

# **Troubleshooting**

2. Ensure that deals have associated line items; otherwise, it won't be possible to display any line items



on the CRM card on the record pages (for contacts, companies, and tickets).

	Ticket moved to New by Automation Platform. View details 🖉	Powered by Show Line Item Association	
Ticket description	> Note by Eddy Miola	Aug 29, 2023 at 10:50 AM GMT+2	
Eddy Miola 👻			
Create date 🗰 08/30/2023	Email - Sentiment Analysis Ticket - Test from Eddy Miola to testinbox@exelab.com	Aug 4, 2023 at 12:26 PM GMT+2	
Last customer reply date	Hello Exelab,		<ul> <li>Multiple Files Download (1)</li> </ul>
08/04/2023 12:26 PM GMT+2	great job, this app works really well!		
Priority	I hope to try more apps as soon as possible!		Description: Select the attachments for the zipped folder that will be shared via

Contacts	Marketing v Sales v Service v Workflows Reporting v CRM Development
< Dashboard Settings Q	<ul> <li>Back to connected apps</li> <li>Show Line Item Associations</li> </ul>
Your Preferences General	3 Show Line Items Association
Account Setup	General settings
Account Defaults Users & Teams	General settings These preferences apply only to this app and how it works in HubSpot.
Connected Apps Private Apps	Welcome to Show Line Items Association Click the "How It works" button to get started with the app How it works
Email Service Provider Marketplace Downloads	Show Line Items in Contact Activate if you want to see the line items in the Contact Show Line Items CRM card
Privacy & Consent Sandboxes	Show Line Items in Ticket Activate if you want to see the line items in the Ticket Show Line Items CRM card
Security Business Units Approvals NEW	Show Line Items in Company Activate If you want to see the line items in the Company Show Line Items CRM card
Data Management	Heip

# Troubleshooting

3. If a record has one or more associated deals with respective line items but the CRM card does not show any of them, please make sure that the CRM card has been activated for that object from the app settings.

If you need support, please do not hesitate to contact us.

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